

YOUR MISSION

Decode the Quote

Secret agents, spys, and other operatives use coded messages in their work. In this puzzle you must decode a scrambled customer service quotation to reveal the positive message from author Ralph Marston.

Each row contains one to three letters. These must be rearranged to fit into the blank row directly below.
Hint: Start with the one and two letter words.

We've started you off solving the first row.

N	S	T	E	A	L	E	T	T	E		U	I	
I	X	C		N		A	K	C	I	L		S	E
E	O		A	L		S	N	I	L	T	I	D	T

— Ralph Marston, Motivational Author



CUSTOMER SERVICE WEEK 2025